



**Elsa Baker**  
San Antonio

Boeing performs KC-135 Programmed Depot Maintenance work in San Antonio. There you'll find Elsa Baker, a quality-assurance specialist with Integrated Defense Systems' Support Systems business, among the Boeing employees conducting major overhaul work on U.S. Air Force KC-135 tankers. "The great working relationship I have in my department makes me feel like part of the team from the time I report for work until the end of the day," Baker said. "The maintenance managers, [Quality Assurance] inspectors and I work to make sure the Air Force gets a quality product."

# You're doing Great work!

Who's got the best job at Boeing? Meet some employees who proudly make that claim

If there's one phrase we on the *Boeing Frontiers* staff have heard repeatedly from people across the enterprise, it's "I've got the best job at Boeing."

In this photo essay, *Boeing Frontiers* shows our readers a selection of employees who feel they have the best job at Boeing. They come from all around the company—not only in terms of business-unit and functional-organization representation, but also with respect to geography and job duties.

The array of individuals depicted here reflects the fact that Boeing's success is driven by employees who apply their unique talents each day to support the company and its objectives. These people may come from different backgrounds and be versed in different skills. Yet they share a common denominator: They take pride in working together to meet their customers' needs and to improve their teams' processes.



**Doris Brazzle**  
Huntington Beach, Calif.

For office administrator Doris Brazzle, having the best job at Boeing isn't only about the trust and respect she's received from her management throughout her Boeing career. She currently has a leadership role with the local branch of the Administrative Support Process Improvement Network team. What's more, she's a focal for administrative best practices. And she supported Huntington Beach's California Award for Performance Excellence assessment by providing CAPE auditors information on how the A-SPIN team was deploying administrative best practices and processes. "I am very proud to lead a team that contributes to streamlining processes and takes an active role in knowledge-sharing activities," she said.





MIKE GOETTINGS PHOTO

## Vincent Farrell

Mesa, Ariz.

Flight-line technician Vincent Farrell believes he has the best job at Boeing. “I get to work on the world’s greatest attack helicopter, the AH-64D Apache Longbow,” said Farrell, who provides finishing touches and works with the customer before the aircraft is delivered. “I may not be in the [U.S.] Army any longer, but I still get to feel involved in what I did while I served.”



GAIL HANUSA PHOTO

## Kelly Buchanan

Everett, Wash.

Kelly Buchanan said being a Production Support Engineering manager on the 777 line in Everett is the best job at Boeing because “I’m on a team with empowered and motivated people who have the unique opportunity to work directly with the manufacturing teams on the 777.” As the 777 implements a moving line, Buchanan said, she recognizes the magnitude of the change that’s occurring—as well as the accompanying challenges. “We talk in our team meeting about reducing waste and working hard to pass on no defects. Everyone knows we need to climb the mountain together or we all fall,” she said.



JIM ANDERSON PHOTO

## Mat Chaudhry

Bellevue, Wash.

As an Enterprise Help Desk instructor with Shared Services Group, Mat Chaudhry combines his passion for education, research and the human learning process with developing Lean-driven solutions for Boeing’s training and learning programs. He values the relationships established through the classroom experience. “I enjoy working with technology, but it’s the human side I enjoy most,” he said. Chaudhry said his work also provides him with the skills and leadership abilities to become a better corporate citizen.





DAVID MARTIN PHOTO

**James Morales**  
St. Louis

At the F/A-18E/F Super Hornet final assembly facility in St. Louis you'll find James Morales. His many duties range from applying form-in-place sealer on watertight doors to being a team leader of a High Performance Work Organization. "I have had the privilege to work with many talented, dedicated and knowledgeable people, both on the shop floor and with support teams," Morales said. During his tenure in St. Louis he's handled many different tasks. "When the hangar doors open and a new F/A-18 Super Hornet rolls out of our department, I am reminded that I work for the best, with the best—and on the best. For me, it doesn't get any better than that."



JIM COLEY PHOTO

**Jim Brennan**  
Renton, Wash.

As a member of the capital planning team in Shared Services Group's Finance organization, Jim Brennan sees nearly all aspects of the company—from future technology requirements to manufacturing tools and equipment on the shop floor to financial planning and accounting requirements at the corporate level. He said he feels privileged to be working with people from all levels and functions. "I am truly fortunate to work with some of the brightest people in the world," Brennan said.



GINA VANATTER PHOTO

**Sue Johnson**  
Long Beach, Calif.

When Susan Johnson was very young, her grandfather gave her a handmade present: a set of brightly colored wood blocks shaped like books and with the names of classic novels painted on them. That started her passion for wanting to become a librarian—which she is now for Boeing at the C-17 Technical Order Library in Long Beach. "The C-17 Technical Library has provided me with my dream job, working in my very own library," she said. As the librarian, Johnson collects and maintains more than 1,000 bound technical orders pertaining to the C-17 aircraft. "Thank you, Boeing, for all the happy hours doing the work I love to do so much."





TONY ROMERO PHOTO



## Yolanda Anderson

Seal Beach, Calif.

Yolanda Anderson, an Ethics advisor, said using her talents and skills to assist employees with issues and concerns makes her job the best. "I greatly treasure interacting with people and providing a sensitivity of awareness for interests of people from all cultures," said Anderson, who works on the Ethics Line. Anderson enjoys instructing and helping managers, employees and customers, as well as encouraging questions to ensure understanding. "I also have the advantage of working with an exceptional staff," she added.

## Mike Duffy

Philadelphia

"Rotorcraft is the future of aviation," said Mike Duffy, an aerodynamics engineer with Rotorcraft Systems in Integrated Defense Systems, "and I'm on the cutting edge." Duffy supports design, provides aircraft performance data and assists on new business concepts for the Bell Boeing V-22 Osprey tiltrotor aircraft. "This aircraft is going to be a major player in the war on terror," he said.

## Rita Moore

Renton, Wash.

As a graphic designer in the Marketing organization of Commercial Airplanes, Rita Moore is given many opportunities to use her talents. She's painted the 777-200LR on a glazed porcelain piece given to the president of Pakistan International Airlines, the airplane's launch customer. She created 13 original oil paintings for BCA's 2007 calendar. And she sculpted the head and hands of Bill Boeing from clay, then led the creation of a 7-foot-tall sculpture of Mr. Boeing made from scrap, surplus and salvage airplane parts. The sculpture is now at the 737 factory in Renton, Wash., and includes a very personal touch: the wristwatch of Moore's late husband, an aviation buff. "When your job centers around your passion in life—which for me is art—well then, as my husband used to say: 'You don't have a job, you have a position,'" Moore said.

JIM ANDERSON PHOTO







**Raj Naicker**  
Everett, Wash.

For Raj Naicker, having the best job at Boeing means doing what's best for Boeing. As a procurement cost analyst for BCA Global Partners, he performs cost analysis and helps negotiate with suppliers to keep Boeing's costs as low as possible. He also works with suppliers to lean their processes so they can provide products in an economical and timely manner. "I have the best job because I get a chance to make a difference to the bottom line," Naicker said.

*Bottom left*

**Deborah McCulley**  
Auburn, Wash.

It's funny how things turn out sometimes. After being recalled in 2004 from a layoff, Deborah McCulley was placed in Auburn—a location with unfamiliar people and surroundings. "To my surprise, it was the best thing that could have happened to me," said McCulley, an inspector at the Boeing Fabrication facility in Auburn. "I've been fortunate to meet and work with great people who make my job an enjoyable one. There's never a dull moment around here, and I wouldn't trade my experience for anything."

GAILL HANUSA PHOTO



MARIAN LOCKHART PHOTO



DAVID MARTIN PHOTO

*Bottom right*

**Bill Czarnik**  
St. Louis

As a member of the F-15 Information Technology team, Bill Czarnik has his dream job. "Boeing provides history-defining products and services to the world," he said. "We are creating the future." Yet it's not just the F-15 that inspires him, it's the people he meets. Czarnik recently worked in Saudi Arabia and said the people there taught him many things about their culture. He became good friends with one Saudi, in particular. "We share many passions, the most important one being family," Czarnik said. "We both hope someday we can introduce our families to each other. And we both hope for peace."



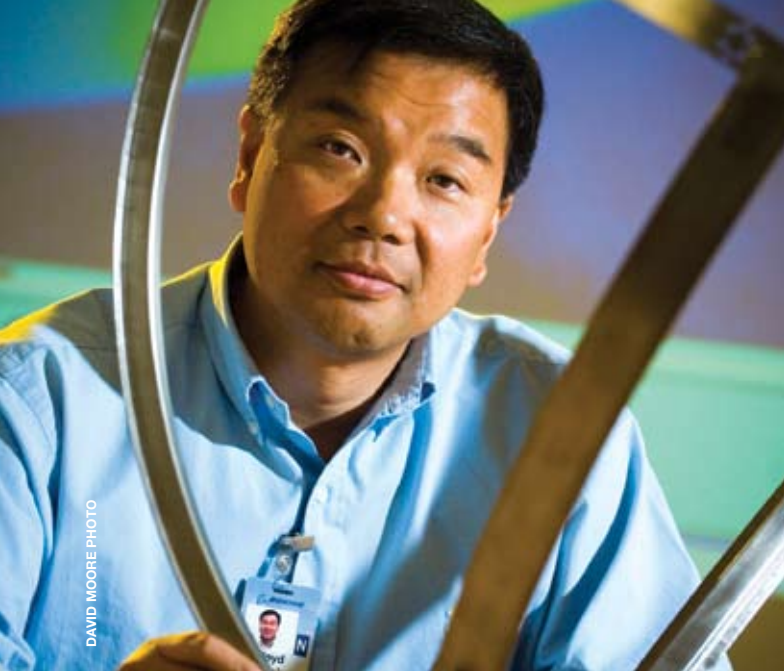


## Tony Baxter

Everett, Wash.

Tony Baxter has spent most of his 19 years at Boeing in what's now known as the Wing Responsibility Center. He works with the massive GEMCOR wing riveters that have been the backbone of Boeing wing production for more than 30 years. He's helped provide mechanical support for these riveting systems on the 737, 747, 757, 767 and 777 production lines. In his spare time, he and his son work on classic cars and race a stock car at Evergreen Speedway, near Seattle. "As you might guess, I have a love for all things mechanical, and Boeing has some of the most amazing machinery in the world to work on," he said. "That's why I have the best job at Boeing."





DAVID MOORE PHOTO



TED WHITESIDE PHOTO

## Lloyd Kwok El Segundo, Calif.

Lloyd Kwok isn't just a senior scientist at the Satellite Development Center. He's the SDC Propulsion Operations focal for Mission Assurance and Anomaly Investigation. "The satisfaction of convincing customers why we have a winning product for mission success is incomprehensible," he said. Being Lean helps him do things right the first time—which is crucial to fixing anomalies: "You actually become a heavyweight in your area of expertise by being lean."

## Dan Kurowski Wichita, Kan.

For Dan Kurowski, working as an aircraft modification manager on the C-32 executive transport aircraft is more than a job; it's an honor. "It's a privilege to work on an aircraft that transports U.S. leaders who shape world policy," he said. He added that the C-32 team—including (above from left) Brice Smith, Kurowski, Alan Vandyke, Dennis Morgan and Carl Keith—takes pride in its Employee Involvement, Lean and productivity improvements.



MARIAN LOCKHART PHOTO

## Michele Fay-Lonsdale Seattle

Do you work in the Puget Sound area of Washington state? Have you had customers driven to your worksite in a Boeing van? Your customers may have met Michele Fay-Lonsdale, a Passenger Service Driver with Shared Services Group's Licensed Transportation. "Those of us in Passenger Service are proud we are the 'first face' the customer sees when they arrive, and we provide them all with first-class service," she said. Among the reasons she said she's got the best job at Boeing: "I get to go around the world every day with our customers, as I never know who they are or where they're from until I pick them up."





PETER GEORGE PHOTO

## Marvin Owca St. Charles, Mo.

As a security officer, Marvin Owca feels he has the best job at Boeing. “I have a feeling of purpose, as we are protecting Boeing employees, assets and information,” Owca said. He started his career as a police officer outside of East St. Louis, Ill., where he was exposed, he said, to life at its best and worst. He then worked 29 years at a large corporation, retiring as chief of security and fire protection before joining Boeing full time in 2004. “My experience at Boeing has been great,” he said. “The company is very well respected in the community, and you are proud to tell people where you work.”



JIM COLEY PHOTO

## Kim Cherban Renton, Wash.

Kim Cherban (foreground, blue shirt) said working as “Moonshine” manager has been one of the best jobs he’s ever had in his 28 years at Boeing. “I have the best job in the world because I help eliminate waste through Lean,” Cherban said. Boeing’s Moonshine shops create “low-cost prototype solutions, and we do what it takes to get the job done,” he added. With Cherban are teammates Lance Schmucker (from left), Rick Covich, Pat Gibbs, William White, Ken Bundren, Greg Richardson, Mike Anderson and Ron Aasand.



KEN GRAEB PHOTO

## George Faris Long Beach, Calif.

As a Production Flight Test Loadmaster for the C-17 program, George Faris works with C-17 Globemaster IIIs that roll out of the Long Beach factory—and with aircraft already in the field. At Long Beach, he and his teammates conduct ground and flight testing, as well as acceptance inspections, of C-17s before delivery. On the road, the team supports ferrying of aircraft to and from depot, where upgrades are made to ensure the C-17 remains a fully modernized asset. His feelings about it all? “Right people, right job, right location, right airplane, right customer—right now!”





**Dennis Zeugschmidt**  
Arlington, Va.

To foreign-government representatives in Washington, D.C., the face of Boeing—and especially Integrated Defense Systems—could well be Dennis Zeugschmidt, who represents IDS to international customers in the U.S. capital and regularly visits with Asia-Pacific embassy officials to discuss Boeing's defense programs. Whether it's conversing with ambassadors, representing Boeing overseas, strategizing in team meetings or attending embassy receptions, Zeugschmidt said it's "all part of the best job in the company."

KEITH WOOD PHOTO



MARIAN LOCKHART PHOTO



EDWARD CROSS PHOTO

**Gail Roth**  
Seattle

Have you seen Boeing products in toys, models or video games? If so, Gail Roth has helped pave the way for companies to depict these products accurately. As a licensing specialist in the Intellectual Property Business, she licenses Boeing's trademarks for use in consumer products, including those from Sega and Microsoft. "It's a great job and a fun job where I meet people across the Boeing enterprise and work with manufacturers around the world," she said.

**Gary Wood**  
RAAF Williamtown, Australia

Gary Wood leads a team of seven people that support the Royal Australian Air Force's F/A-18 Hornets. They ensure production teams across two sites have serviceable ground-support equipment and the tooling to perform deep aircraft maintenance and modifications to the F/A-18 fleet. By incorporating Lean activities, the team has easier access to the 13,000 line items available for use, can conduct faster audits and more easily check item availability, and better manages ground support equipment and tooling. "The best job comes with a culture that fosters individuals to improve the business by breaking paradigms, raising issues or concerns and being empowered to promote ideas into reality," he said.



CRAIG BUSH PHOTO

**John Sidorek Jr.**  
Travis Air Force Base, Calif.

Mention how Boeing is a customer-facing business, and John Sidorek Jr. will know what you mean. He's the site manager at Travis Air Force Base for the KC-10 Contractor Operated and Maintained Base Supply program. Sidorek's team supports the 27 KC-10 Extender aircraft assigned to Travis by providing parts, material, ground support equipment maintenance and technical expertise to the maintainers. "I have the best team in Boeing providing the best support directly to the customer every day," he said. "I get to interact with U.S. Air Force commanders, enlisted leaders, maintainers, reservists and government civilians on a daily basis to ensure this vital warfighting asset is maintained and available for immediate deployment."



## Craig Stanton Houston

Craig Stanton's job is out of this world. As a Digital PreAssembly engineer for the International Space Station, he ensures space station elements that can't be preassembled on the ground have no interferences to berthing on orbit. Stanton said he gets to touch almost all of the major components of the space station and measure or reverse-engineer them—getting to understand the hardware from both drawings and hands-on experience. "It's really cool to see the station pieces as they're assembled on the ground, and then see the images and video from the completed assembly on orbit," he said.



BOB FERGUSON PHOTO



## Anjani Rathor New Delhi, India

Know what it's like to be on the cusp of something big? Anjani Rathor does. He's the Strategy & Initiatives focal for Boeing in India, one of Boeing's high-growth markets. "The environment is simply vibrant," he said. "India is now both a top-line and bottom-line opportunity, and Boeing is aligning itself in this market for the future. The opportunity to work and grow with this legendary company is a challenge and an education."



HUNTSVILLE CREATIVE SERVICES PHOTO

## Becky Martin Huntsville, Ala.

As the Supplier Diversity specialist for Missile Defense Systems, Becky Martin (right) identifies a need within Boeing and aligns it with the capabilities of small and diverse businesses. That helps provide a lower-cost product—and enables the program to mitigate risk and meet its delivery schedule. "It's rare that someone can work at a company and also be able to affect the quality of living for other individuals," Martin said.





JIM ANDERSON PHOTO

## Kirk Scherz Tukwila, Wash.

For Kirk Scherz, serving as a Communications Coordinator at Commercial Airplanes' Operations Center is comparable to a work experience at NASA Mission Control. "It's a unique and rewarding opportunity to participate in an innovative, technologically advanced, high-powered working environment," said Scherz, whose job involves in-service repair and maintenance support for Commercial Airplanes jetliners worldwide. He also collaborates with Operations Center team members in allocating the time, resources and services to satisfy customer requirements and support their schedules during Airplane On Ground events. "The most fulfilling part of this experience is serving our customers on the 'front line,'" Scherz said.



MICHAEL GAIL PHOTO



PETER GEORGE PHOTO

## Marc Axelrod Anaheim, Calif.

For Marc Axelrod of Safety, Health and Environmental Affairs program management, "Nothing is more satisfying than going home at the end of a hard day and knowing my teammates went home just as safe and healthy as when they came to work," he said. "Safety must be a top priority that requires everyone's continuous attention and effort. SHEA can help teach employees how to protect themselves, but we all must act to protect each other."

## Sarah Taylor St. Louis

Sarah Taylor is part of a team that builds F/A-18 Maintenance Trainers for the U.S. Navy. Her duties involve working with the customer to define training requirements and then collaborating with software and hardware engineers from Boeing and suppliers to build a trainer that meets the requirements. Her favorite part about her job? "Working with a diverse group of people, from end-user customers to aircraft engineers designing new F/A-18 systems."



## Anthony Pritchard Auburn, Wash.

"I enjoy playing with technology—which Boeing has given me a chance to do," said Anthony Pritchard, a coordinate-measuring-machine operator. CMMs are used for precision measuring and quality control of manufactured parts. Yet even a process involving a precision instrument can be improved. Pritchard took part in a 2005 Accelerated Improvement Workshop for the CMMs in his building. AIW participants determined a newer CMM—which will be installed in early 2007—would be faster, need less maintenance and create less downtime compared with the current model. "Stepping up to newer technology in software and hardware is exciting," Pritchard said.



JIM ANDERSON PHOTO

## Jennifer Wenthe Seattle

At work, Jennifer Wenthe, a materials engineer with Commercial Airplanes, gets to light things on fire. Well, OK, the technicians at her site do. But it's done for an important reason: One of her main job functions is to find fire-retardant materials for airplane interiors. "Not only do we light different materials on fire, we have the room to explore different materials and their capabilities," she said. "And we can experiment among our group, along with our suppliers, to adjust the materials so they meet our flammability needs without changing the materials' aesthetic and mechanical properties."



MARIAN LOCKHART PHOTO



DAVID MOORE PHOTO



**Tamika Hinton**  
El Segundo, Calif.

“Where else can you help students, senior citizens, the environment, the arts, civic involvement and your office mate all in the same week?” asked Tamika Hinton, a Boeing community investor. By building relationships with community and internal stakeholders, such as nonprofit organizations, educational institutions, community leaders and Boeing employees, Hinton works to help make Southern California a better place for Boeing people to work and live. “Being able to impact so many lives on behalf of the company is a dream job come true.”





RICHARD RAU PHOTO

## Hoyt Wallace

St. Louis

“When I was a boy, I loved to look at airplanes and engines, draw pictures of airplanes and engine parts, and calculate thrust, speed and altitude,” said Hoyt Wallace, a Technical Fellow with the Integrated Defense Systems Advanced Systems organization. Now, he does this for a living—and his efforts help to make the world a better and safer place to live. Said Wallace: “I have been telling my colleagues for years I have the best job in the company.”

## Jan Fushikoshi

Everett, Wash.

For Jan Fushikoshi of the 787 Systems Integration Service Ready group, having Boeing’s best job means working with great people on the 787 program. “The program is exciting, challenging and dynamic,” she said. The biggest challenge: Bringing together all the players involved in the airplane’s conformity and understanding the risks, mitigation plans and critical paths, she said. “There’s excitement in the air because the 787 is one of our future airplanes.”



GAIL HANUSA PHOTO



PETER GEORGE PHOTO



JIM ANDERSON PHOTO

**Tom Buyers**  
Renton, Wash.

Are Boeing solutions really helping customers? Tom Buyers, an airline economics analyst with Commercial Airplanes, works to prove this point. He collaborates with many teams within Boeing to help airline customers understand the financial impact of airplane maintenance programs—and to recognize the benefit of operating Boeing jetliners. “Working together with our customers and having the chance to see them smile and be more successful in their operation brings me tremendous satisfaction,” Buyers said.

**Teri Hoenes**  
St. Charles, Mo.

As a supplier program manager, Teri Hoenes said she truly feels “this job makes a difference for our programs and for Boeing.” As part of Supplier Management and Procurement, she supports the Supplier Partnership Initiative, which is sponsored and funded by the Small Diameter Bomb, Joint Direct Attack Munition and Naval Weapons programs, and the V-22 Osprey in Philadelphia. “The program utilizes a structured tool set and metrics to track progress, and it provides the opportunity to develop a true relationship with the suppliers we support,” she said.



PETER GEORGE PHOTO

**Paul Steingrubby**  
St. Louis

Parts and materials seem to be in constant motion on the dock at Building 101 in St. Louis—and they seem to be moving even faster since the team at the dock implemented Lean improvements. Paul Steingrubby, a Production Control analyst, said the dock is the starting place for every finished product created in this building. He also said, “I have the best job at Boeing because I go home every day with the feeling I have made a difference.” And as icing on the cake, Steingrubby said his teammates take pride in getting their job done and are “some of the most conscientious, dedicated and helpful persons” he has been associated with—ever.





PHAM ANH TUAN PHOTO

## Michael Mori Hanoi, Vietnam

Michael Mori uses his Customer Delivery Center flight-line experience to assist customers in the field. “There is not a better group of people who are doing 120 percent for our airplane operators to provide the best customer support in the world,” said Mori. Above from left are Tran Van Phuc and Nguyen Van Hong from Vietnam Airlines, Mori, and Boeing field service associate Linh Nguyen.

BOB SCHNEIDER PHOTO

## Bob Yazdi Long Beach, Calif.

Bob Yazdi, a certified Boeing Six Sigma Master Black Belt, enjoys every minute of his job in the Engineering Integration Process and Tools group. “My duties are aligned with my expertise, and I have extraordinary passion for deploying Six Sigma methodology,” said Yazdi, who helps improve engineering processes in Long Beach. He teaches the discipline, coaches students and also helped launch the Six Sigma training program in Long Beach. “Everything I do supports the Lean+ initiative, and I am motivated to do the best I can every day,” he said.







MARIAN LOCKHART PHOTO



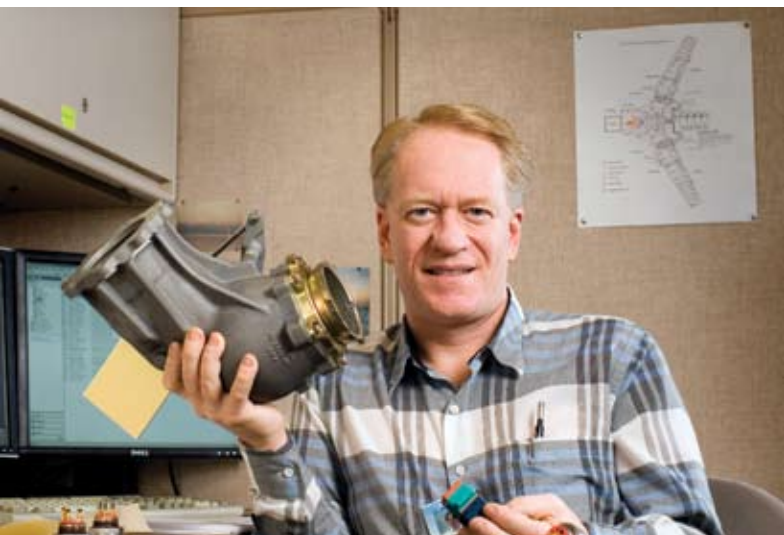
JIM COLEY PHOTO

**Terri Conrardy**  
Renton, Wash.

Terri Conrardy, a case manager in Global Diversity and Employee Rights, is proud to be part of an “awesome” Alternative Dispute Resolution team that’s “passionate about the benefit and value of resolving conflict through Boeing’s mediation process.” She educates and trains participants in the alternative dispute resolution process, with the goal of resolving issues to the satisfaction of both the employee and the company. She noted that 83 percent of ADR cases are settled in the early stages. The ADR team applied Lean+ tools to the ADR process in a recent Accelerated Improvement Workshop to significantly reduce flow time and eliminate non-value-added steps. The team is excited about implementing the results of the AIW in 2007.

**Mike Jenkins**  
Renton, Wash.

We all appreciate it when our efforts have an impact on the products our teams create. That’s the basis of Mike Jenkins’ job. As a flight-line mechanic at Renton Preflight, he investigates “flight squawks”—flight discrepancies documented by a flight crew—on 737s. Jenkins works with flight crews, engineers, flight analysts and Manufacturing representatives to develop plans to correct flight squawks. “I am empowered to make improvements every day,” he said. “You can’t look at a 737 and not see something I helped improve.”



GAIL HANUSA PHOTO

**Tom Walton**  
Everett, Wash.

Tom Walton works “on the best airplane in the world”—the Boeing 777. As a propulsion service engineer supporting the 777 fuel system, “This job matches well with my interest in staying close to our 777s and keeping them flying,” Walton said. He’s not only passionate about his work, he’s passionate about serving the customer well. “I’m a Mr. Fix-it person, and my job enables me to work directly with airlines on practical, cost-effective, safe solutions for their in-service technical problems,” he said.



## Wenarto Seattle

As a Commercial Aviation Services sales program manager for Japan, Korea and India, Wenarto feels he has the best job at Boeing. He interacts with colleagues from across Commercial Airplanes' CAS organization, including engineering and finance, as well as with customers and field-service representatives around the world. Wenarto continuously works to lean the CAS sales process and make improvements that benefit Boeing and its customers. He also feels Lean applies beyond the workplace. "Use Lean principles in your daily work and life," Wenarto advised. "Lean can be implemented successfully at work and at home."



MARIAN LOCKHART PHOTO

## Michael Snow Seattle

Is there mind reading going on at Boeing? That's the kind of stuff Michael Snow, a principal scientist/engineer with Phantom Works, and his teammates are working on. "I am the principal investigator for Boeing's Augmented Cognition program, and the technologies and systems we are developing represent the first steps toward no-fooling mind reading," he said. "We're still many years off, but you can see how to get there from here."



JIM ANDERSON PHOTO